
Lincoln Assistors

Seth Richardson, Community Outreach Specialist

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We are...

Mission

Helping people live healthier lives.



Consumers
Deliver simplicity and earn trust.



Community Care System
Be a catalyst for person-centered, community-based health transformation.



State Partners
Be the recognized leader in delivering person-centered, community-based health transformation.

Vision

Be the most trusted name in healthcare.

Our Culture

Integrity



Innovation

Baby Blocks
Health4Me
Healthify
Wandering & Elopement Assistance

Relationships



Compassion



Performance



What is Medicaid?

Medicaid is **health care coverage for people with low incomes**. Pregnant women, children, the elderly and people with a disability may qualify.

Most Medicaid programs cover:



Hospital stays



Doctor visits



Care for
expecting
mothers



Shots
for
children

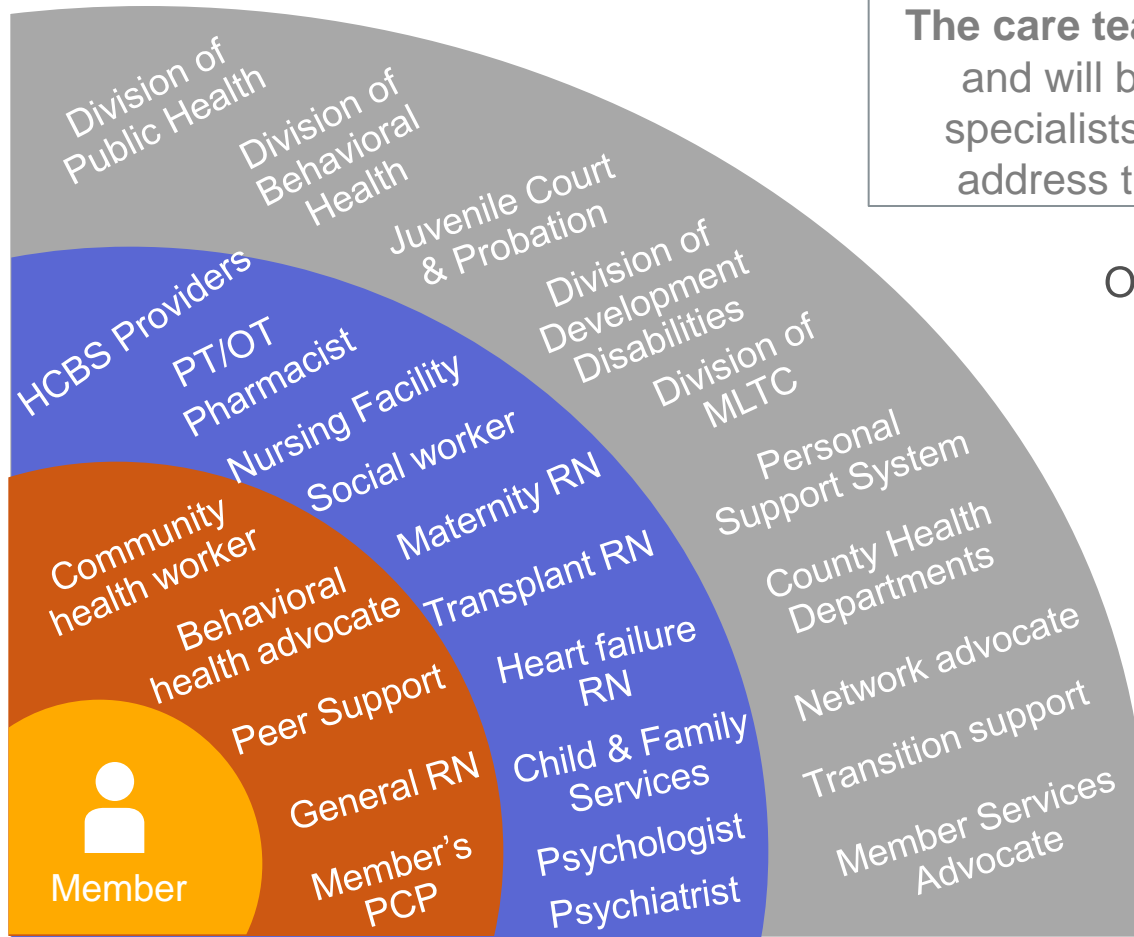


Tests
and
x-rays

Medicaid can help make health care more affordable.

Medicaid coverage is low cost or no cost to our members.

Whole Person Care



The care team will report to one leader and will be supported by program specialists who can “flex” to quickly address the needs of the member

Optimal health and well-being

Whole person centered care

Whole person care focuses on how the physical, behavioral and social needs of a person are interconnected to maintain good health and focus on individuals' personal goals

Aligned to the delivery system

Care focused on supporting the physician to member relationship







Care Management

- Experienced with complex populations
- Comprehensive integrated benefits of physical health, behavioral health and pharmacy
- Single point of contact with UnitedHealthcare's care team
- Care coordination and pharmacy team supports:
 - Transition to home and community-based services
 - Assist monitoring of medications to support appropriate prescribing
 - Avoid conflicting or duplicative prescriptions
 - Assure refills are done on time and convenient for the member






Simplify Access to Care

- Through an experienced team of clinicians, nurses and customer service advocates, we provide direct support to you and your providers
- Sometimes life can make it tough to focus on your help. We understand it can be tough to put a priority on your health care, if you're struggling emotionally, can't make ends meet or maybe don't have enough meals for the week.
 - We're here to help you get access to support services, such as transportation, food, housing and more.

Value-Added Services

Value-Added Service	Description
 <p>Waived copayments</p>	<p>To encourage members to adhere well visit, we waive copayments on covered services.</p>
 <p>myHousingConnect™</p>	<p>Support members who are in need of safe, affordable, accessible, and supportive housing, so members can live as independently as possible in the community.</p>
 <p>Community Resources And Support</p>	<p>Healthify is a web-based application that includes over 2,500 services to support members. Housing, food support, job training, home goods and more.</p>
 <p>Immunizations</p>	<p>No copays. Immunizations and vaccines are covered for kids and adults. Flu shots are recommended for all members.</p>
 <p>Prescriptions</p>	<p>No copays for prescription drugs. Follow the States PDL.</p>
 <p>Over-The-Counter Products</p>	<p>No copays for many over-the-counter drugs/supplies.</p>






Value-Added Services

Value-Added Service	Description
 <p data-bbox="407 311 761 401">Behavioral Health/ Substance Abuse</p>	<p data-bbox="794 311 1760 401">No copays. Members are covered for services that help them through recovery.</p>
 <p data-bbox="581 454 761 491">Wellness</p>	<p data-bbox="794 454 1657 596">No copays. Annual exams, well-child visits, preventative services such as mammograms, colonoscopy exams and more are covered.</p>
 <p data-bbox="548 639 761 676">Health4Me</p>	<p data-bbox="794 639 1837 782">A mobile app that lets you easily access health plan information. It's built to be a go-to-health care resource when members are on the go.</p>
 <p data-bbox="562 833 761 871">NurseLine</p>	<p data-bbox="794 833 1837 1025">Nurses will handle medical questions and situations for members 24 hours a day, 7 days a week. Our nurses will listen to symptoms, offer self-care, advise on finding a provider and more.</p>
 <p data-bbox="465 1058 761 1148">Wandering and Elopement</p>	<p data-bbox="794 1058 1792 1296">Wandering, also called elopement is an issue that affects some individuals with disabilities. We provide members and families with door and window alarms (up to six per household) as an aide to minimize wandering.</p>

Value-Added Services

Value-Added Service	Description
 <p>myMoney Connect™</p>	<p>This pilot program is designed to promote health, well-being and financial independence for members. The program provides a reloadable prepaid debit MasterCard® with wellness rewards to enable members to earn incentives for taking steps for good health.</p>
 <p>Baby Blocks™</p>	<p>Build a healthy future for new mom and baby plus earn great rewards. This program keeps mom-to-be and baby healthy during pregnancy and the baby's first 15 months of life. Gives reminders and rewards gift cards for clothing and more.</p>
 <p>Healthy First Steps™</p>	<p>Healthy First Steps program makes sure that mom and baby get good medical attention on nutrition, fitness, getting supplies such as breast pumps and more.</p>
 <p>Community Baby Showers</p>	<p>We provide education and awareness on prenatal/postpartum care to pregnant moms. A community partner presents health education on pregnancy to the moms. Special rewards are available for participation.</p>

Value-Added Services

Value-Added Service	Description
 <p>text4Baby</p>	<p>We provide health and wellness information related to pregnancy, childbirth and childcare.</p>
 <p>Breast Pumps</p>	<p>We assist members with breastfeeding. We will pay the cost of a portable electric breast pump. If members have questions about pumps or need help finding an in-network medical equipment company, call Member Services.</p>
 <p>4-H Food Smart Families and Sesame Street</p>	<p>Key national partners, with Sesame Street and National 4-H Council, help us educate members on healthy habits and good nutrition.</p>
 <p>KidsHealth</p>	<p>You and your family can get answers to your health questions online through KidsHealth. Search by topic, read articles or watch videos.</p>
 <p>On My Way</p>	<p>The application gives foster care youth transitioning out of the system tools for education, resources, financial help and housing.</p>